

PRIVACY NOTICE REGARDING THE PROCESSING OF PERSONAL DATA WITHIN THE SCOPE OF THE “EKOLOJİK DURUMUM” APPLICATION

Dear customers,

We, as T. Garanti Bankası A.Ş., have respect for security of your personal data and for your right of privacy, and make account of confidentiality and protection of your personal data. Now, we are hereby presenting to your attention this privacy notice prepared in order to inform you about your rights regarding processing, transfer, storage and destruction of your personal data shared by you with our Bank through our electronic applications, particularly within the scope of the “**EKOLOJİK DURUMUM**” application at any time in the course of banking services offered by T. Garanti Bankası A.Ş. to you, and regarding use and protection of your personal data under the Personal Data Protection Law no. 6698 (“**KVKK**” or “**Law**”).

The **EKOLOJİK DURUMUM** application conducted by T. Garanti Bankası A.Ş. is an application accessible through our electronic channels, aiming to help our customers monitor their carbon footprints, raise awareness on this matter, and support them in reducing their carbon footprints through recommendations we provide.

As will be described in this Privacy Notice, your personal data and special categories of personal data may be recorded, archived, updated, transferred, classified and processed pursuant to and under KVKK and applicable laws and regulations appertaining thereto.

I. Data Controller

This privacy notice is published by T. Garanti Bankası A.Ş., as and in the capacity of Data Controller, in accordance with the pertinent provisions of KVKK no. 6698, the Banking Law no. 5411, the Debit Cards and Credit Cards Law no. 5464, and other applicable laws and regulations in relation therewith. As per the Law, “Data Processing” refers to all kinds of transactions effected on personal data, such as acquisition, recording, storage, updating and classification of personal data, fully or partially, by automatic means and ways or by non-automatic means and ways, providing that it is a part of any data registration system, and sharing of data with third parties or transfer to them to the extent permitted by the applicable laws and regulations.

We, as Data Controller, are keeping and safeguarding all kinds of personal data, shared by you with us, in strict compliance with the applicable laws and regulations, and by taking all kinds of the technical and administrative actions and measures required for protection of your personal data under an appropriate security level.

II. Personal Data Collected by Us

Personal data, varying according to the type, nature and past of the relations between our Bank and the related person and depending on the method of acquisition of data and the following purposes, to be collected in the course of relations to be established by us with you in tandem with the products and services you are going to receive from our Bank, and to be processed in compliance with the principles set down in the Law and in our Bank’s Personal Data Processing and Protection Policy, are generally as listed below, without however being limited thereto:

Identity Data and Information: Name, surname, T.R. identity number, passport number, place of birth, date of birth, sex, marital status, status of citizenship, nationality, and civil registry information

Banking and Finance Data: Pricing, account reconciliation and customer information, and uniform numbers relating to products and services bought by the customer from our Bank, and credit reference numbers, credit card numbers, account numbers, IBAN, and all kinds of detailed financial data regarding collection and payment activities, as generated by our Bank

III.Collection of Personal Data

Your personal data are acquired electronically by T. Garanti Bankası A.Ş when you log into our Bank's Mobile Application.

Purposes of Processing and Legal Grounds

Your personal data acquired by T. Garanti Bankası A.Ş. are basically processed for the following purposes and legal reasons, particularly provision of safe, effective and top quality banking services to you:

Personal Data Collected	Purpose of Processing
Name, surname, Turkish ID number, passport number, place of birth, date of birth, gender, and other identity information	To identify the customer, to conduct identity verification procedures, to record identity, address, and other necessary information for customer transactions.
Account and card transactions	To calculate carbon footprint measurements and recommendations based on relevant information.

IV.Transfer of Personal Data

Where required by the applicable laws and regulations or where permitted by you, your personal data may be shared with third parties and institutions, including suppliers and legally authorized public authorities, in line with the purposes specified in Section II of this Privacy Notice and based on the data processing conditions set out in Article 5 of the KVKK, provided that all necessary technical and administrative measures are taken to ensure an appropriate level of security, in accordance with Articles 8 and 9 of the Law concerning “**transfer of personal data domestically and abroad**”.

V. Your Rights Regarding the Protection of Personal Data

Pursuant to Article 11 of the Law, you may at any time apply to our Bank and:

- May ask whether your personal data are processed or not, and if so, for which purposes, and whether your personal data are used for the intended purposes or not, and if processed, may request detailed information thereabout; and
- May learn the identity of third parties with whom your personal data are shared within Turkey or abroad in accordance with the laws; and
- If you think your personal data are processed incompletely or inaccurately, may request completion or correction of them, as the case may be; and

- May request deletion or destruction of your personal data within the frame of conditions stipulated in article 7 of the Law; and
- May request the transmission of your requests stated in subparagraphs (c) and (d) hereinabove to third parties to whom your personal data are transferred, so that such third parties also take the same actions in connection therewith; and
- May raise an opposition against any consequences in your disfavour due to analysis of your personal data by automatic systems, or if you think that your personal data are recorded or used unlawfully, and if you have actually incurred damages due to that reason, may claim indemnification of your damages.

If and when you use any one of your rights to learn whether your personal data are processed or not, and if your personal data are processed, to request information thereabout, and to access to and request your personal data, and to learn the purpose of processing of your personal data and whether your personal data are used for the intended purposes or not, and to learn the identity of third parties to whom your personal data are transferred in Turkey or abroad, then and in this case, the information requested by you will be given to you in writing via electronic media or by using the communication data designated by you.

VI. Data Security and Right to Apply

Your personal data are carefully protected within the reach of available technical and administrative means, and the required security actions and measures are taken at a level appropriate for the probable risks by also considering the technological opportunities.

You may send your requests under Article 11 of KVKK:

- By delivering the same in writing and by hand to our Head Offices or Branch Offices, or
- By sending via a notary public, or
- By delivering the same with secure electronic or mobile signature to our Registered Electronic Mail Address of garantibankasi@hs02.kep.tr, by using your registered electronic mail address or your electronic e-mail address registered in our systems.

If any application filed by you for the aforementioned purposes requires an additional cost, you may need to pay a fee as specified in the tariff to be designated by the Personal Data Protection Board. Your requests in your application will be responded as soon as possible and in any case within no later than 30 (thirty) days, depending on the kind of your request.

T. Garanti Bankası A.Ş.